

Privacy Policy

Our Commitment to ensure your Privacy

Webieon Technologies Pvt. Ltd. (“Webieon Technologies”, “Webieon”, “we”, or “us”) understands that privacy is significantly important to end-users of our website(s) and mobile application(s), to teachers and schools (“Clients”) who use our Websites, Mobile Apps and Services, as well as to students and their parents whose information we store on behalf of our Clients. Webieon has formulated this Privacy Policy to explain our practices regarding personal information that may be collected from end-users (“you”) when you interact with any Webieon website (“Websites”), Mobile application (“Apps”) or other related service (“Services”) that links to this Privacy Policy:

- Websites include www.webieon.com.
- Apps include various iOS and Android mobile applications by Webieon Technologies Pvt. Ltd.
- Services include our APIs and other services.

We are committed to protecting your personal information and following all applicable legal requirements through compliance with this Privacy Policy.

When you submit personal information through our Websites, Apps or Services, you expressly consent to the processing of your personal information in accordance with this Privacy Policy. We promise to limit the use of personal information collected through our Services to the purposes as described in this Privacy Policy.

The Information We May Collect:

- Webieon may collect your name, school name, school information, email address, account name, password, phone number, message content and other information relating to the Client’s Information System(s), such as a student identification number and parent-child relationships.
- If you are a school administrator signing up for a customization of any of our Websites, Apps or Services, we will also collect your billing address and other payment information like credit card information.
- Once a Client begins using our Websites, Apps or Services, we track and retain related records of all activity within the Client’s account.

Our method Of Collecting Information:

- Clients have the option to import information directly to Websites, Apps and Services. In some cases, Clients may choose to import data from another vendor, such as a Student Information System or a third party data source, or may prefer to enter the information directly on our Websites, Apps or Services. We may also collect information provided by a Client if the Client sends us a message, posts content to our Websites, Apps or Services, or responds to emails or surveys.
- As an end-user of Webieon, your profile may be created by your school’s teacher or administrator, and we will ask for your name, email address, and password, in order to create your account. If you need any changes made to your account, you will need to contact your school’s administrator for editing any information related to your account.
- Certain types of usage information is automatically collected when you visit or view our Websites, Apps and/or Services. We may use cookies to record current session information. You are required to sign in to your Webieon account after being inactive for a certain period of time to protect you against others accidentally accessing your account. We also collect information about how you use our Services (for example: the pages you view, the links you click, time you spend, other actions you take on the Services,

etc.). We may collect log file information from your browser or mobile device each time you access the Services. Log file information may include anonymous information such as your web request, Internet Protocol (“IP”) address, browser type, information about your mobile device, number of clicks, how you interact with links on the Services, pages viewed and other such information. We may also collect analytics data, or use third-party analytics tools, to help us measure traffic and usage trends for the Services. We do not allow any third party advertising networks to collect information about the users of our Websites, Apps or Services.

Our Usage of This Information:

- Webieon has access to personally identifiable information about users, and in particular, children (“Children’s Data”) only as determined by the Client, and only for the purpose of providing the Services on the Client’s behalf. We strictly maintain the confidentiality of Children’s Data and do not use that for any purpose other than to provide the Services. Clients may allow children, teachers and parents to log into our Websites, Apps and/or Services to access content and/or third party applications that have been authorized by the Client. In the case of children, the Client is solely responsible for obtaining appropriate parental consents, as needed, before any child is permitted to access the Services.
- Automatically collected information is used to provide and maintain the features and functionality of our Services, to analyze our Services offerings, and to communicate with Clients and End-users. We use or may use data collected through cookies, log files and device identifiers to: (i) remember form information to allow a user to avoid re-entering it during subsequent sessions; (ii) provide customized and personalized content; (iii) provide our Services; (iv) monitor effectiveness of our Services; (v) monitor aggregate metrics (for example: total number of visitors, traffic and usage of our Websites, Apps and Services, etc); and (vi) diagnose or fix technology issues.
- Client’s billing information is only used for billing purposes and is kept confidential.

Queries about Children’s Data:

If you are a parent, please contact your child’s school if you have questions about the school’s use of technology service providers such as Webieon. If a parent contacts Webieon with any queries about our Website, App, or Services, we will collect information from that parent only as necessary to respond to the request and direct the parent to contact the child’s school.

The Information We May Share:

As detailed below, Webieon only shares your personal information in a few limited circumstances. We do not rent or sell information for marketing purposes.

- With third parties that provide us technology services (“Service Providers”), strictly for the purpose of carrying out their work for us (For example: analytics services) and which are bound contractually to keep personal information confidential.
- With law enforcement or other third parties when ordered to do so by court order or other legal process, to comply with statutes or regulations, to carry out our Terms of Service, or if we believe in good faith that any disclosure is required to protect the rights, property or personal safety of our Clients and users.
- In the event we sell, divest or transfer this business, we will not transfer personal information of Clients and End-users, unless the new owner intends to maintain and provide the Services as a going concern, and provided that the new owner has agreed to data privacy standards no less stringent than our own. Also, we will provide you with notice and an opportunity to opt-out of the transfer of Children’s Data.

The Information We May Store:

Webieon Websites, Apps and Service have industry-standard security measures in place to protect the loss, misuse and alteration of the data under our control. There is no such thing as "foolproof security" on the Internet, but we take all reasonable steps to safeguard your information. Although Webieon owns the data storage, databases and all rights to our Websites, Apps and Services, you retain all rights to your data. We support many third party integrations which Clients can choose to utilize at their discretion. Data is passed to Webieon from third party application, and in some cases Webieon will need to pass some information to the application to ensure seamless data transfer. Please note that the Webieon Privacy Policy applies to Webieon and not any third-party services or applications, which may have their own privacy policies.

- Any information collected through Webieon's Websites, Apps or Services is stored and processed in the India. If you use our Services outside of the India, you consent to have your data transferred to the India.
- Webieon maintains industry-standard administrative, technical and physical procedures to safeguard your information, which is stored on our secure servers located within the India. Information access is restricted to those employees who require it to perform their job functions. We use industry-standard Secure Socket Layer (SSL) encryption technology to safeguard the registration process and sign-up information. We also use other security safeguards that may include but are not limited to data encryption, firewalls and physical access controls to our infrastructure and files. Backups are done on a regular basis. Webieon has adopted a written incident response plan for responding to security breaches. In the event of a confirmed or suspected security breach, Webieon will report to designated customer leadership as soon as possible after the discovery. You are also responsible for the safety and security of your information. Please refrain from sharing your account information or giving out information in any public areas such as the message boards or forums.
- Unfortunately, the transmission and storage of information via the internet is not completely secure. Although we do our best to protect your personal information, we cannot guarantee the security of your personal information transmitted to our Services. We are not responsible for circumvention of any privacy settings or security measures contained within the Services.

If you have any questions about data storage and protection, contact us directly at info@webieon.com.

Choices Which You Have:

- Clients may update account information and modify Services by signing into their respective administrator account. Clients and other Website visitors can opt-out of receiving promotional email from us by clicking on the "unsubscribe" feature at the bottom of each email. Users can update their individual notification preferences within relevant Websites, Apps and Services to control certain Service-related messaging. Other Service-related messaging (such as password reset communication) cannot be disabled.
- Children's Data is provided and controlled by the Clients. If you have any queries about reviewing, modifying or deleting personal information of a child, please contact your child's school directly.
- You may be able to disallow cookies to be set on your browser. Please look for instructions on how to delete or disable cookies and other tracking/recording tools on your browser's technical settings. You may not be able to delete or disable cookies on certain mobile devices and/or certain browsers. Remember, disabling cookies may disable many of the features available on the Services, so we recommend you leave cookies enabled.

Duration We May Keep Your Information:

- Following termination or deactivation of a Client's account, Webieon may retain user data and content for a commercially reasonable time, for backup, archival, compliance or audit purposes. Any and all Children's Data associated with the Client will be deleted within 180 days of contract termination. We may maintain anonymized or aggregated data, including usage data, for analytics purposes only.

Access To Other Websites Or Services Not Owned Or Operated By Us:

Webieon reviews our partners and their privacy policies carefully. However, Webieon is not responsible for the practices employed by websites, applications or services linked to or from our Websites, Apps or Services. We recommend that the Client review the privacy policies of other applications before authorizing a third party to access data through our Websites, Apps or Services.

Changes to this privacy policy

We may update this Privacy Policy to reflect changes to our information practices. If we make any material changes we will notify you by email (using the e-mail address specified in your account) or by posting a notice on the Services prior to the change becoming effective. We encourage you to periodically review this page for the latest information on our privacy practices.

If we make material changes to the types of Personal Information we collect or how we use collected Personal Information, we will make a public announcement in our website indicating the changes.

For questions and clarifications, please contact us at:

WEBIEON TECHNOLOGIES PVT LTD

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Email: info@webieon.com. We will make every effort to resolve your concerns.